

# Bus Courtesy & Conduct Rules 2010

**Community Transit buses are public spaces where courtesy and consideration for others ensure a safe and enjoyable ride for all passengers.**

## **When Boarding**

- Wait for de-boarding passengers before boarding, except on *Swift*.
- Shirts and shoes must be worn on bus.
- Be prepared to pay the proper fare or to show your valid pass or ticket to the driver or to a *Swift* ambassador. Failure to pay your fare may result in a \$124 fine.
- ORCA cards must have a monthly pass or cash value (E-purse) to be valid. If your E-purse is low, remember it takes 24 hours for value added online or by phone to appear on your card.
- Be prepared to pay cash if your ORCA card has insufficient value to cover your fare.
- ORCA card users who want to pay for another person with their E-purse should notify the driver before tapping their card on the reader. This option is not available when paying your *Swift* fare at a station.

## **Onboard**

- Make front seats available to seniors, persons with disabilities, and other riders when needed.
- Avoid unnecessary conversation with the bus driver when the bus is in motion.
- If you have a bicycle onboard, sit where you can see it.
- Place large items like strollers and walkers out of aisle.
- Use only the seat you pay for—keep belongings on your lap, under the seat or in the overhead rack if available.
- Consider removing children from strollers while on the bus for safety reasons.
- Keep pets on leash and properly muzzled or caged. Pets and other non-service animals are not allowed on commuter buses.

*(continued on back)*

- Drinks and food must be in spill-proof containers.
- No eating or drinking is allowed on the bus.
- Limit the length and volume of cell phone calls.
- Use headsets or ear buds with any audio device and keep the volume low so that only the user can hear.
- No loud, harassing or unruly behavior.

## Reminders

- Smoking is not allowed on buses or within 25 feet of a bus or bus shelter.
- Before de-boarding, look around your seat and make sure you haven't left anything.
- Report any unattended items, graffiti or other vandalism to the driver or law enforcement.

Bus conduct is regulated by state law (RCW 9.91.025). Inappropriate behavior can result in losing your right to ride the bus and could result in a misdemeanor penalty of up to \$1,000 fine or 90 days in jail. All activities may be video and/or audio recorded.

## Regular Meetings

### Citizens' Advisory Committee

Third Wednesday of the month (except April, October)—7:30 p.m. at locations around Snohomish County. See flyers on the bus for exact date and location. The Citizens' Advisory Committee provides a forum for Community Transit riders and the community to share their concerns and get information. Each month, Community Transit staff report to the CAC on activities such as service planning, marketing promotions, park & ride projects, bus replacements and technology improvements.

### Board Meetings

First Thursday of the month—3 p.m. at Community Transit, 7100 Hardeson Rd, Everett (accessed by Everett Transit Route 8). A public comment period begins each meeting. For information on the agenda, visit our website or call (425) 348-7100.

